



Automating Manufacturing Record Books (MRB)

opentext™

Improve Customer Service and Recognize Revenue Faster

Oilfield services and manufacturing firms face multiple challenges in compiling manufacturing and inspection records from their global operations and supply chains. A Manufacturing Record Book (MRB) may contain tens of thousands of documents which are often buried in disconnected repositories around the world. The hunt for these documents is frustrating and can result in delays while teams of people locate the needed information. Invoicing process can also be delayed while personnel manually compile and review MRBs. Further complicating this situation is the reality that many companies have a mix of multiple out-of-date content management systems acquired through acquisitions, causing IT support challenges and resulting in higher operational costs.

The OpenText platform offers a solution to these challenges. The built-in integration provided by the Extended ECM solution provides the necessary foundation needed to support the entire integrated process. By also integrating the GlobalCents Powertools product suite, Alitek has streamlined all aspects of the MRB process including:

- Capture and approval of documents from suppliers as well as those generated through inspection or manufacturing processes
- Systematic identification of all required documents based on product, client, and location criteria through integration with SAP IBase or other manufacturing systems
- Compilation and formatting of the MRB
- Review, approval and distribution of the completed MRB

As OpenText's 2018 Implementation Partner of the Year, Alitek has worked with global manufacturing clients in an array of business sectors to implement automated MRB solutions. With our strong partnership and knowledge of both the OpenText platform and SAP solutions, we provide our clients with unique technical expertise that matches industry experience.

Benefits to Manufacturing & Oilfield Services Companies:

FASTER PROCESSING

- Users are able to research product history in SAP and directly access manufacturing documentation, improving decision making and customer support.
- Users are able to produce MRBs more efficiently and consistently.
- Automating the MRB process accelerates invoicing and revenue recognition.

REDUCED RISK

- Single source of truth for all documentation from suppliers, inspections, manufacturing and quality processes
- Standardization of MRB format
- Establishes a foundation for future-phase integration with SAP Customer Relationship Management (CRM) to provide access via the customer portal, including workflow participation and download/acceptance capability for final MRBs

What an Automated MRB Workflow Looks Like



Information.
Integrity.
Experience.